



## West Rainton Primary School

### Parents' & Carers' Questionnaire Spring 2016

At West Rainton Primary School we seek the views of our parents and carers as a vitally important insight into our performance. We strive to constantly improve and to provide the best possible service to our children and families.

47 out of 82 families are represented on this survey. We are thrilled with your responses and will endeavour to work on your feedback.

Q number	Statement	Strongly Agree	Agree	Disagree	Strongly Disagree
Q1	My child is happy at West Rainton Primary School.	39 83%	8 17%		
Q2	My child feels safe at West Rainton Primary School.	40 85%	7 15%		
Q3	My child makes good progress at West Rainton Primary School.	37 79%	9 19%	1 2%	
Q4	My child is well looked after by staff at West Rainton Primary School.	43 92%	3 6%	1 2%	
Q5	My child is taught well at West Rainton Primary School.	40 85%	6 12%	1 2%	
Q6	My child receives appropriate homework for their age.	38 81%	7 14%	2 4%	
Q7	The school makes sure children are well behaved while in school.	39 83%	7 14%	1 2%	
Q8	The school deals effectively with bullying.	37 79%	7 14%	3 6%	
Q9	The school is well led and managed.	38 81%	8 16%	1 2%	
Q10	The school responds to any concerns or worries that I raise.	41 87%	4 8%	2 4%	
Q11	I receive valuable information about my child's progress.	41 87%	6 12%		

Would you recommend West Rainton Primary School to others?

Yes 47 (100%)	No 0 (0%)
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Can you think of anything we could do to further improve our school?

Yes 8 (16%)	No 39 (84%)
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Suggestions for improvement included:

More notice for events	Stop culture of favouritism	Sort out parking in front of gates	Less homework for children
Identify struggling children earlier	More homework	No mixed classes	

We are very pleased to act upon your responses wherever we can. We are as equally frustrated as you are about the parking issue in front of the school gates at drop off times and are working to improve this with Durham County Council. This year has seen a decrease in mixed classes, with only one mixed age class remaining. This is something we will do everything we can to avoid. Homework is always a bone of contention; some want more, some want less. Our homework policy is reviewed annually but please talk to class teachers if homework is a particular issue.

Things particularly appreciated that we do well included:

Tea club	Excellent standard of day to day running of school	After school clubs and booster sessions	Excellent communication and support from school
Superb, approachable staff	Friendly staff	We love the staff!	The postcards sent out to parents
Star awards	All staff are approachable	Working in partnership with parents	Reception teachers are very welcoming
Performances and productions	Support of the staff for both parents and children.	Children are treated as equals	Great communication from staff and tea club worker
Helping my child to develop his skills	Text reminders service	Involving parents in children's work	Teach children up to a high standard
Encouragement of good manners	Regular progress reports	Community activities	Close relationship between staff, pupils and parents.
Fantastic teaching and support staff	Great teamwork	School encourages all skills and talents	We're just delighted how happy our children are

Words used to describe our school by parents are displayed in the word cloud below. The bigger the word, the more frequently it was used:

